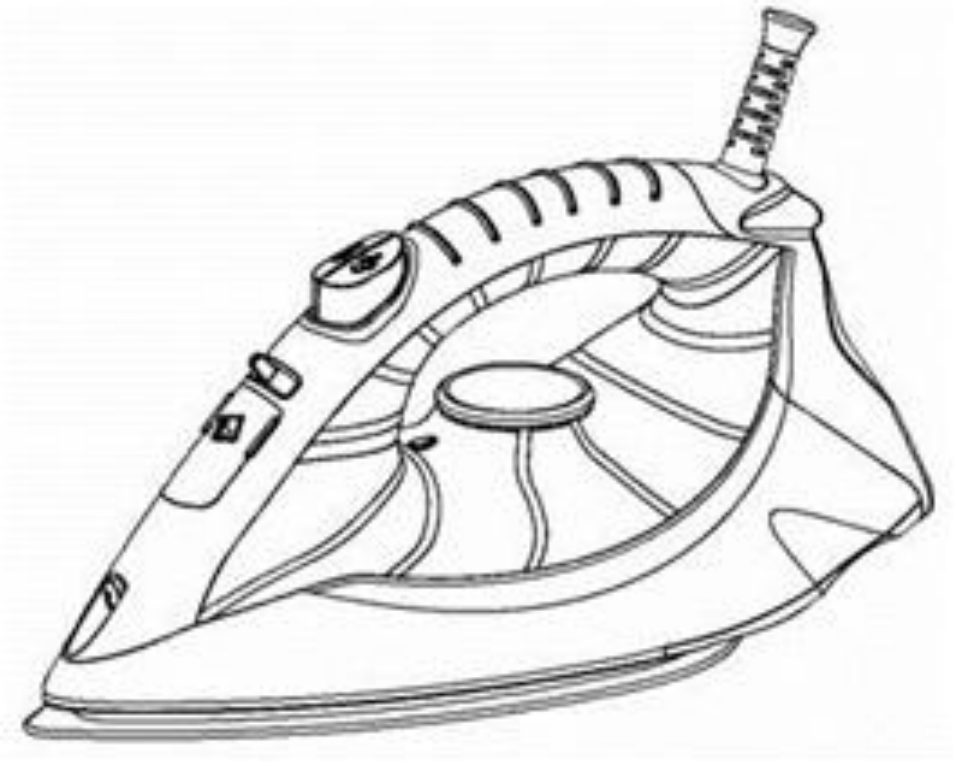
Russell Hobbs

INSTRUCTIONS AND WARRANTY



RHI100

RUSSELL HOBBS STEAM, SPRAY, DRY IRON

Congratulations on purchasing our Russell Hobbs Steam, Spray, Dry Iron. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

FEATURES OF THE RUSSELL HOBBS STEAM, SPRAY, DRY IRON

- 2000-2400W
- Dry, steam, spray ironing
- Powerful burst of steam
- Convenient swivel cord with cord wrap area
- Overheat safety protection circuit
- Ceramic soleplate
- With indicator light and heel rest
- Water spray feature
- Anti-drip feature
- Vertical steam feature, ideal for suits, dresses and delicate fabrics
- High wattage for faster heat-up time and performance – time saving on those dreaded laundry days
- Adjustable thermostat and steam control
- Fabric temperature guide
- Self-cleaning
- Soft grip handle
- Water tank capacity: 350ml
- Handy long 1.8m power cord
- For domestic use only
- 1 year warranty

IMPORTANT SAFEGUARDS

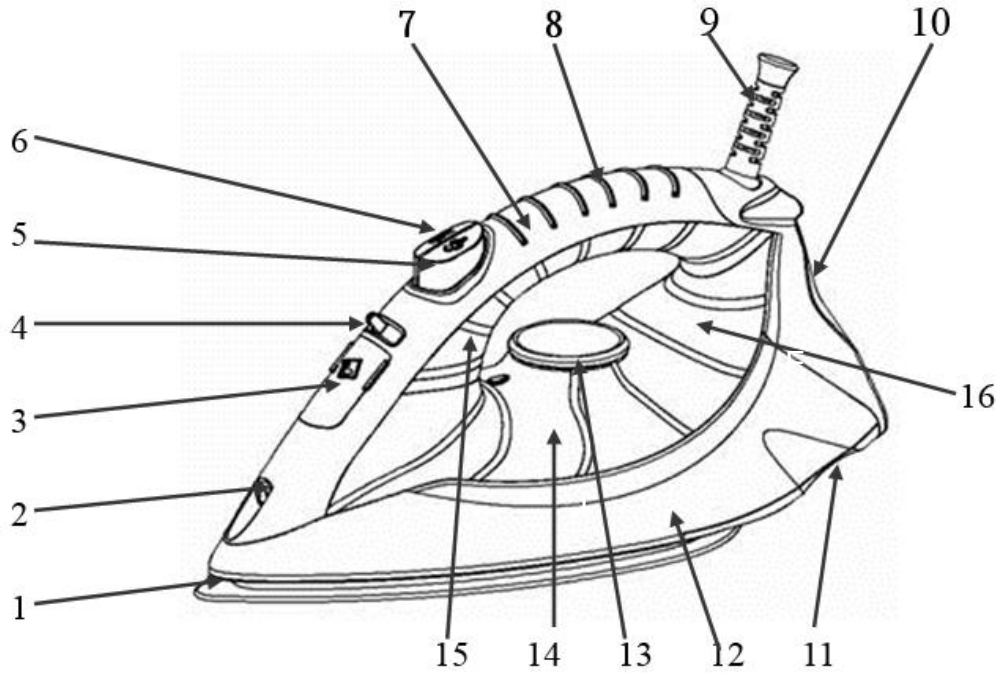
When using any electrical appliance, basic safety precautions should always be followed including the following:

1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. The appliance is intended for household use only. Commercial use invalids the warranty and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. Avoid any contact with moving parts.
6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety**.**
7. Children should be supervised to ensure that they do not play with the appliance.
8. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
9. Do not use the appliance if it leaks, has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent
10. To reduce the risk of electric shock, do not immerse or expose the motor/ electrical assembly, plug or the power cord to water or any other liquid.
11. Never immerse the unit in water or any other liquid for cleaning purposes.
12. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
13. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
14. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.

15. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
16. Do not allow the cord to touch hot surfaces and do not place on or near flammable goods, near an open flame, hot gas or electric burner or a heated oven.
17. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
18. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
19. DO NOT carry the appliance by the power cord.
20. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
21. Ensure that the switch is in the “0” or “OFF” position after each use.
22. Don’t iron clothing while it’s being worn – you’ll burn or scald the wearer.
23. Don’t touch the soleplate and keep away from the steam emitting from it.
24. Take care when emptying the iron – it may contain hot water.
25. Don’t use the iron in the vicinity of children.
26. Use the iron on a stable, level, heat-resistant surface, preferably an ironing board.
27. Don’t leave the iron unattended while plugged in, or while it’s standing on the ironing board. It could be knocked over by you, by a child or by a pet.
28. Don’t fill the iron directly from the tap, use the water beaker provided.
29. Don’t fill past the MAX level mark shown on the water tank or water leak from the iron during use.
30. Deposits or minerals in the water supply will generate scale and block the steam holes in the soleplate. It is advisable to use distilled water when filling your iron. Do not use chemically distilled water.
31. Leave the iron upright to cool down fully before cleaning and storing away.
32. Don’t use the iron for any purpose other than those described in these instructions.
33. Take care not to scratch the soleplate – avoid buttons, zips, etc.
34. When placing the iron on its heel rest, ensure that the surface on which is has been placed is clean and stable.
35. The iron has a protective thermal fuse, which will blow if it overheats. If this happens, the iron will stop working and must be returned for repair.

36. Always unwind and straighten the power cord before use.
37. Unplug the iron from the mains electrical supply before:
    - Cleaning
    - Filling with water or emptying the water tank
    - Immediately after use
    - When not in use
    - When moving
38. The appliance generates high temperature steam. Always handle with care and warn other users of potential danger.
39. Don’t let the power cord touch the soleplate as it may result in damage as well as a potential fire hazard.
40. Empty the water tank after each use.
41. Do not add perfume, vinegar or other chemical liquids into the water tank as they may result in damage to the appliance.
42. Do not operate this appliance by means of an external timer.
43. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
44. In case of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this appliance.

PARTS DIAGRAM



1. Soleplate
2. Water Spray Nozzle
3. Water Inlet Cover
4. Steam Knob
5. Steam Button
6. Spray Button
7. Handle
8. Soft Grip
9. Flexible Cord Protector
10. Heel Rest
11. Bottom Cover
12. Skirt
13. Temperature Dial
14. Water Tank
15. Handle
16. Pilot Indicator Light

OPERATING INSTRUCTIONS

BEFORE FIRST USE

Remove any protective films or stickers from the soleplate and the Iron's body. Wipe the soleplate with a dry soft cloth. Unwind and straighten the power cord. Fill the iron as described in the section "**How to Fill the Water Tank**". Connect the appliance to a suitable mains power supply outlet. Turn the Temperature Dial to the **MAX** position; the pilot light will glow to indicate that the iron is heating up. Once the pilot light goes off, then

the required temperature is reached. Move the steam knob to the **ON** position - steam starts to come out from the vents on the soleplate. Begin first time ironing with an old towel. When the water tank is empty and there is no more steam that can be produced; the preparation work is completed. The iron is now ready for proper use.

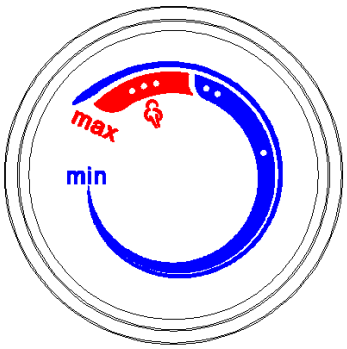
Note: It is normal for small amount of smoke to be produced the first time you use the iron, this will quickly disappear. When using the steam function for the first time, do not direct the steam towards the laundry, as there could be debris from the steam vents.

HINTS AND TIPS FOR IRONING

1. Sort the articles to be ironed according to the type of fabric. This will minimize the frequency of temperature adjustment for different garments.
2. Start ironing the fabrics requiring the lowest temperature and progress to the higher ones because the iron heats up quicker than it cools down.
3. “Test iron” a small area on the backside or inside of the garment if you are unsure about the type of fabric. Start with a low temperature and increase gradually.
4. Wait for about three (3) minutes before ironing heat sensitive fabrics. ‘Temperature adjustment’ will need a certain time to reach the required level no matter if it is higher or lower.
5. Delicate fabrics such as silk, wool, velour, etc. are best ironed with an ironing cloth to prevent shine marks.
6. You may need to press the steam button a few times to activate the burst of steam function.
7. Always keep the soleplate smooth – avoid contact with sharp, hard, metal objects.

READ THE GARMENT LABELS AND FOLLOW THE MANUFACTURER'S IRONING INSTRUCTIONS THAT ARE OFTEN SHOWN BY SYMBOLS SIMILAR TO THE FOLLOWING:

Synthetic Silk, Wool Cotton, Linen



NOTE: If the fabric consists of various kinds of fabrics, always select the temperature required by the most delicate fabrics.

HOW TO FILL THE WATER TANK

1. Disconnect the appliance from main power supply outlet.
2. Ensure that the temperature dial and steam knob are in the **"MIN"** / **"OFF"/ "0"** positions.
3. Open the water inlet cover.
4. Place the iron on its heel rest and tilt forward approximately at a 45 degree angle.
5. Fill water through the water-filling inlet hole up to the **MAX** level mark indicated on the side of the iron/ water tank. Never fill above this mark.
6. Close the water inlet cover and wipe off any spillages on Iron.

Note: For the best result, it is advisable to use de-mineralized water or distilled water. Do not use chemically de-scaled water or any other liquids.

WATER SPRAY FUNCTION

This function can be used at any time and it does not affect other functions. Press the spray button to spray water on clothes, as often as required.

NOTE: When using the water spray function, ensure that there is enough water in the water tank. You may have to pump the spray button several times during first use in order to start the spraying function.

DRY IRONING

This function irons without the use of steam.

1. Connect the iron with a suitable mains power supply outlet.
2. Set the steam knob to position **“0”/ “no steam”/ “OFF”**.
3. Turn the temperature dial to the correct ironing temperature according to the recommendation of the garment label.
4. The pilot light will glow to indicate that the iron is heating up.
5. When the required temperature is reached, the pilot light goes off. The iron is ready to use.
6. After use, turn the temperature dial to the **“0”/ “OFF”/ “MIN”** position to switch off.
7. Disconnect the iron from mains power supply outlet.
8. Follow cleaning and maintenance instructions.

STEAM IRONING

This function can only be used at a higher ironing temperature – moderate or max position.

1. Fill the iron as described in "**How to Fill the Water Tank"**.
2. Connect the iron to a suitable mains power supply outlet.
3. Turn the temperature dial to the **MAX** position.
4. The pilot light will glow to indicate that the iron is heating up.
5. The pilot light will go off when the required temperature is reached. During ironing, the pilot light on the iron automatically switches on/off as the thermostat maintains the set temperature (you may continue ironing during this process).
6. The iron is ready for use.
7. Set the steam knob correctly. Increase steam output by pushing the steam knob to the right and decrease steam output by pushing the steam knob to the left.

Caution: Synthetic fabric, Nylon, Synthetic Silk and Silk cannot be steam ironed as it will damage the finish of the fabric.

8. After use, turn the temperature dial to the **“0”/ “OFF”/ “MIN”** position - the iron is now switched off.
9. Disconnect the iron from mains power supply outlet.
10. Follow the cleaning and maintenance instructions.

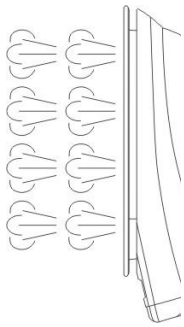
Note: This iron has an anti-drip feature: if you are ironing garments for long period of time, the soleplate temperature may decrease. The anti-drip function will ensure that water does not leak from the soleplate during this time.

BURST OF STEAM

This function works well for tough wrinkles and heavy fabrics. By pressing the steam button, an intense burst of steam is emitted from the soleplate. This can be very useful when removing stubborn creases. This function can be used once the iron has reached maximum temperature. For optimal results, there should be a five (5) second interval between presses of the steam button. To prevent leaking water from the soleplate, do not press the steam button continuously for more than three (3) seconds. Allow at least a one (1) minute interval before press the steam button again. Stubborn creases should be removed within three (3) steam button presses.

BURST OF STEAM IN VERTICAL POSITION

Burst of steam can also be applied when holding the iron in a vertical position. This function is useful for removing wrinkles on garments in hanging position, hanging curtains, or other hanging fabrics.



Note: It may be necessary to press the burst of steam button few times to start this function. During the use of ‘Burst of Steam’, stop ironing when the pilot light turns on and then start ironing again only after the pilot light has turned off.

Warning: *Do not apply steam on any clothes or fabrics that are being worn by human or pets. The temperature of the steam is very high and will burn or scald.*

SELF-CLEANING

This function removes the scale and minerals built up in the Steam Chamber. The iron will remain in the best condition if this function is performed once every two weeks. You may choose to use the function more frequently depending on the hardness of the water used or water available in your local area.

1. Make sure that the appliance is unplugged from the mains supply outlet.
2. Set the steam knob to the **"0"/ "no steam" / "OFF"** position.
3. Fill the iron as described in "**How to Fill the Water Tank**" and fill the water tank up to the **MAX** position. Do not put vinegar or other descaling agents in the water tank.
4. Place the iron on a stable surface in an upright standing position.
5. Connect the iron to mains supply outlet.
6. Turn the temperature dial to the **MAX** position.
7. The pilot light will glow to indicate that the iron is heating up.
8. The pilot light will go off when the required temperature is reached.
9. Turn the temperature dial to the **"0"/ "OFF"/ "MIN"** position.
10. Disconnect the iron from mains power supply outlet.
11. Hold the iron horizontally over a sink.
12. Select the self-cleaning function by pushing the steam knob fully to the right and gently shake the iron to and fro. Ensure to continue holding the self-cleaning function in by use of the steam knob.
13. Steam and boiling hot water will emit from the holes on the soleplate which contains impurities, scale, minerals and flakes (if any) that deposited in the Steam Chamber from previous use.
14. Release the self-cleaning function a soon as all the water in the tank has been used up.
15. Repeat the self-cleaning process if the iron still contains a lot of impurities.
16. After the self-cleaning process, put the plug into the wall socket, set the temperature dial to the **MAX** position and let the iron heat up to allow the soleplate to dry.
17. Turn the temperature dial to the **"0"/ "OFF"/ "MIN"** position and unplug the iron

when it has reached the set ironing temperature.

18. Move the hot iron over a piece of used cloth to remove any water stains that may have formed on the soleplate.
19. Let the iron cool down before you follow storage instructions.

Caution: Keep skin/body away from the hot water.

* Products returned under warranty with faults due to scale will be subject to a repair charge.

CLEANING AND MAINTENANCE

- After using, lift the iron with the water inlet filling hole downwards to empty the remaining water from the water tank into the sink.
- Insert the plug into the socket and set the temperature dial to **MAX** for 1-2 minutes to evaporate the remaining water. Once done, turn the dial to **"0"/ "OFF"/ "MIN"**, unplug the iron and let it cool down before storing it.
- This appliance is for household use only and is not user-serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the unit from the electrical outlet when not in use and before cleaning. Ensure that the temperature dial is set to **"0"/ "OFF"/ "MIN"**.
- Ensure that the steam knob is set to the **"0"/ "no steam"/ "OFF"** position.
- Wipe the soleplate with a damp cloth and a non-abrasive (liquid) cleaner. Once done, buff the soleplate with a clean dry cloth.
- If fiber has adhered/ stuck to the soleplate, use a damp cloth with vinegar to wipe the fiber from the soleplate.
- If scale has blocked a steam hole, please remove it gently using a toothpick. Be careful not to damage the surface of the soleplate
- The body of the appliance should be cleaned with a damp cloth. Do not let water enter the appliance and cause damage to any electrical components.

- Do not use bleach or other abrasive substance or solvents to clean your appliance as it can be damaging to the finish.
- Do not immerse the appliance in water or any other liquid, or hold it under a running tap to clean.

Note: Never use sharp or rough objects to remove deposits from the soleplate. Never use any abrasive or descaling agents to clean the iron.

STORING THE APPLIANCE

- Complete Cleaning and Maintenance as instructed above.
- Ensure that the steam knob is set to the **"0"/ "no steam"/ "OFF"** position.
- Ensure that all parts are dry before storing.
- Store only once the iron has cooled completely.
- Store the appliance vertically in its box or in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- Never wrap the power cord around the appliance.

TROUBLE-SHOOTING

Problem	**Possible Reasons**	**Solution**
Not enough heat or too much heat	The temperature dial may have been rotated improperly. The temperature dial may have been set to the incorrect position The iron is unplugged.	Set the temperature dial to the correct position and check if the iron is plugged into the mains power supply.
No steam is being produced or leakage.	The temperature dial has been set to **"0"/ "OFF"/ "MIN"**.	Set the temperature dial to the required positioin.
No burst of steam or no vertical steam.	The (vertical) burst of steam function has been used too often within a very short period.	Continue ironing in a horizontal position and wait a few minutes before

	The iron is not hot enough.	using the (vertical) burst of steam function again.
Leaking water from soleplate.	Set the temperature dial so that it is not within the steam range.	Set the temperature dial as per steam range.
	There is still not enough heat being produced.	Use the steam button only after the indicator light has turned off.
	The water is over the max position.	Pour out the remaining water.
Little Steam	Check if the steam knob is in the correct position.	Set the steam knob to the correct position.
	A steam hole is blocked.	Clean the steam hole with distilled water.
	Too little water in the water tank.	Fill water into the tank as per earlier instructions.
No Spraying	There is not enough pressure or air inside.	Press the spray nozzle by hand and push the spray button several times continuously.

SERVICING THE APPLIANCE

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

<u>If the appliance still does not work after checking the above</u>:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.

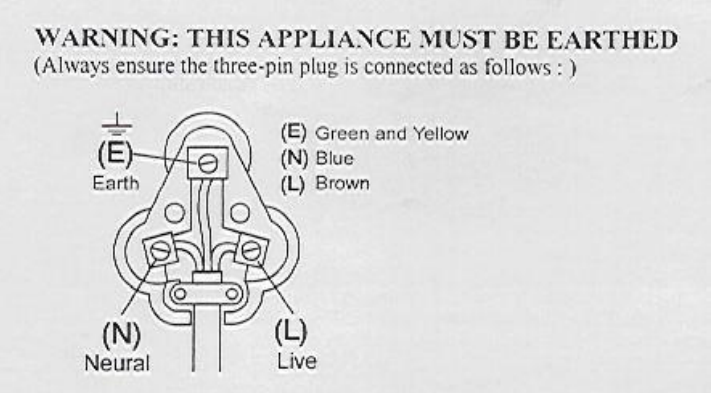
- A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below.
This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance. Connect a three-pin plug as follows:
The wires in this mains lead are coloured in accordance with the following code:

Green/Yellow	= Earth
Blue	= Neutral
Brown	= Live



PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.

W A R R A N T Y

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").

2. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.

3. The faulty product must be taken to the supplier's service centre to exercise the warranty.

4. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product himself, or used the product for something that it is not supposed to be used for. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.

5. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.

6. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer.

7. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)

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